



Triple Treasure Sdn Bhd, 339, Lebu Pantai, 10300, Penang, Malaysia  
[info@fashionlah.com](mailto:info@fashionlah.com) | +60 4 2500 888

## **Fashionlah.com online order return form**

If you wish to return your order, you have a period of **15 days** from the invoice date of your order.

How to return your order:

Fill-in and attach this return form along with your return items

**Option 1** - Drop off at any of our store locations.

View participating stores here: [www.fashionlah.com/return-locations/](http://www.fashionlah.com/return-locations/)

**Option 2** – Ship the items back to us at:

**Attn:** E-commerce Department

**Address:**

Triple Treasure Sdn Bhd

339, Lebu Pantai, 10300, Penang, Malaysia

**Contact:**

[info@fashionlah.com](mailto:info@fashionlah.com)

+60 4 2500 888

**You should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.**

### **Terms and conditions**

- Refunds will be processed within a 14 to 21 days period starting from the day we receive the returned product.
- Full refunds can only be processed if the original payment was placed with VISA or MASTER
- For other payment modes, refunds can only be made to a Malaysian banking account.
- Partial refunds can only be made to a Malaysian banking account.
- **No In-store exchange or refunds allowed.**

Order date*	
Order number*	
Date of delivery*	
Customer name*	
Customer address*	
Date	
Signature	